

Quality Policy

Quality Vision

We recognise that the quality of products, services and solutions are a significant part of why our customers choose us.

We strive consistently to understand our customers' needs and encourage a culture where all employees are trusted to deliver and continually improve quality through their expertise, ideas, honesty and commitment.

Management Statement of intent and commitment to quality

The management team is committed to:

- Maintaining an effective Quality Management System that is certified to ISO 9001:2015.
- Continually developing and improving the effectiveness of the Quality Management System.
- Establishing and reviewing quality management objectives (documented within the IMS Manual).
- Ensuring that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Ensuring the availability of resources.
- Complying with all relevant legislation and applicable requirements.
- Ensuring all personnel are provided with appropriate training and awareness to enable them to understand and comply with the requirements of the Quality Management System.

Signed: 

Date: July 2020

Ref: QC 02 Version 9